



BBC AGM 2026

Director's Report

Operations Director

Over the past year, the focus of the Operations role has continued to be on supporting and improving the club's key revenue areas including bar operations, functions and barefoot bowls. During this time, systems and processes were further developed to improve enquiry response times, booking coordination, client communication and overall operational efficiency. Enhancements were also made across bar service, function procedures, marketing and website management, helping to support increased community engagement and club revenue. A significant amount of work was also undertaken behind the scenes in coordinating functions, updating online booking systems, supporting staff, and maintaining smooth day-to-day operations.

I would like to sincerely thank the many volunteers, staff and committee members who assisted and supported the club's operations throughout the year. Your time, teamwork and ongoing contribution to the club is greatly appreciated.

Melina Fairbairn